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**From:** Crew, Emma J  
**Sent:** Wednesday, 21 September 2011 8:22 AM  
**To:** Adam Tekeli  
**Subject:** RE: Sale of 59 Chapman St, Sunshine

Dear Adam

I would like to take this opportunity to sincerely thank you for your assistance in the sale of my property. This was my first time selling and I had no idea what I was doing but you made the process straight forward and simple. Thanks so much for pursuing the best price you could for me – you well and truly surpassed my reserve price and I couldn't ask for my than that!

I also would like to say that I really appreciate the extra time you took to drive all the way to Shepparton to assist me when I was unable to drive down to Melbourne to meet with you. I think there are very few Real Estate Agents who would go so far for their clients! Your kindness and understanding of my difficult personal circumstances at the time of sale were very genuine and have been much appreciated by me.

I wish you all the best for the future and will definitely use you again if I'm looking to buy or sell in the area in the future.

Thanks for everything.

Sincerely,  
Emma Crew

Regards,  
Emma